

THE STOCK PILE MEMBERSHIP AGREEMENT
1387 Clarendon Avenue SW, Canton Ohio 44710 (330) 455-4585

Congratulations on your membership at The Stock Pile! Your membership allows you access to reusable building supplies at a reduced cost, the opportunity to “hold” items and other special discounts. Welcome!

About Your Membership:

The Stock Pile (TSP) relies on membership categories, Non-Profit and Individual, to track the use of materials and to measure our impact in the community. This means that:

- Materials purchased by Non-Profit members must be used for the agency’s needs, and those purchased by Individual members must be used by the member for repairs or projects at their home address. Your card is not transferable to others, but you can refer them to get their own free membership!
- Your card must be shown when you purchase materials at TSP and renewed annually.

How to Best Use Our Services:

The Stock Pile staff is available for assistance; however, the program runs on a “self-serve” basis for the most part, to keep handling fees low. This requires that:

- You bring measurements, and help for loading purchased items. No materials may be taken out of the warehouse without a visible receipt.
- Materials may not be altered in the warehouse. Due to limited manpower everything is distributed “As Is.”
- Before purchasing any materials, be sure of size, dimension, color and quality. All transactions are final; returns and exchanges are not possible and are nonrefundable.

Safety Rules:

- Due to the nature of the business, we recommend you don’t bring children into the warehouse. If you do, you must accompany the children at all times.
- Smoking is prohibited inside The Stock Pile.
- Please do not climb anything to reach inventory. Ask staff for assistance.
- Watch your step as the floor is uneven and this is a working warehouse with a forklift in use.

Payment Method:

- The Stock Pile is a “Cash & Carry” operation. Checks are accepted for the purchase amount and with a valid driver’s license or photo ID. If a check does not clear an account, TSP reserves the right to assess a penalty fee for each returned check. In addition, checks may be refused for future purchases by that member.
- Selected UNPAID item(s) may be held only until the second Friday past the “HOLD” date. At that time, the unpaid item(s) will be returned to inventory for purchase.
- Selected PAID item(s) may be held only until the second Friday past the “SOLD” date. Members must arrange for pick-up during that time, if not, the item becomes nonrefundable and may be returned to inventory for purchase.